

KWAZO

- Kwaliteit van Zorg -

Quality of Assistive Technology Service Delivery Process

© Dijkstra, B. P., Wessels, R. D., De Vlieger, S. L., & Post, M. W. (2006) / Adapted by: Centro Regionale Ausili - Bologna

①	②	③	④	⑤
insufficient	mediocre	sufficient	good	Very good

1. Could you always reach the service delivery professionals easily?

Comments

① ② ③ ④ ⑤

2. How clear was the information about the application and the possible solutions that the service delivery professionals gave you?

Comments

① ② ③ ④ ⑤

3. How well was the cooperation and the communication between the different service delivery professionals?

Comments

① ② ③ ④ ⑤

4. Did the service delivery professionals have sufficient know how?

Comments

① ② ③ ④ ⑤

5. Was your application handled quickly and efficiently?

Comments

① ② ③ ④ ⑤

6. Were your own opinion and wishes considered in choosing an assistive device?

Comments

① ② ③ ④ ⑤

7. Was the use of the assistive device well explained to you?

Comments

① ② ③ ④ ⑤

Thank you for your contribution.