

SERVICE DELIVERY SYSTEMS

- EASPD
- Person Centred Technology



Copenhagen May 21-22 May 2012

EASPD in Brief

- European **A**ssociation of **S**ervice **P**roviders for **P**ersons with a **D**isability
- Based in **Brussels, Not for Profit**
- Established in **1996**
- **Objective:** Equal opportunities for people with disabilities through effective and high quality service systems in Europe, which are affordable, available and adaptable.
- In total, EASPD represents today up to 10000 service providers in 32 European countries covering all disabilities.

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Membership

EASPD membership:

- **28** UMOs (Umbrella Member Organisation)
- **71** SAMOs (Single Agency Member Organisation)
- **18** Cooperation Agreements
- -> Together representing over **10.000** ***social and health service providers***

3 Pillars

INFORMATION

Service provision to members: networking, offer exchange possibilities to members at European, national, regional and local level

INNOVATION

Research and Development: as basis for innovation and improvement of service provision.

IMPACT

Policy-influencing: offering service providers a voice in Europe through Cooperation, Conferences, Political Representation, Close Cooperation with EU Institutions and the Council of Europe

Method of Operation

4 Standing Committees:

- SC Enlargement
- SC Education
- SC Employment
- Policy Impact Group

4 Interest Groups:

- IG on ICT
- IG on Occupational Services
- IG on Independent Living
- IG on Workforce development

Political Debates

EASPD is involved in different political debates:

- ☐ The implementation of the UN Convention on the Rights for Persons with Disabilities
- ☐ Implementation of EU Disability Strategy 2010-2020
- ☐ Social- and Health services of general interest
- ☐ Quality of Services
- ☐ Action plans for persons with disabilities of the European Commission and the Council of Europe
- ☐ Public Procurement
- ☐ EU 2020 strategy etc.

EASPDs Influence

EASPD influences a number of important corporations:

- It holds an **observer status at the Council of Europe**: member of CAHPAH. a panel, which evaluates the implementation of the disability action plan by the Council of Europe)
- Member of **the liaison group of NGOs** with the European Social and Economic Committee
- Member of the **platform of the European Social NGOs**
- Seat in the **High level Disability Group** of the European Commission, DG Justice
- Close **cooperation** with the **European Disability Forum** (EDF), international networks and organisations such as **Inclusion Europe**, GPPD (Global Partnership for Disability and Development)
- Close **cooperation** with the **European Blind Union** (EBU), the **European Union of the Deaf** (EUD) and AGE Europe

Benefits of ICT

Choices and Opportunities



Inclusion
Empowerment



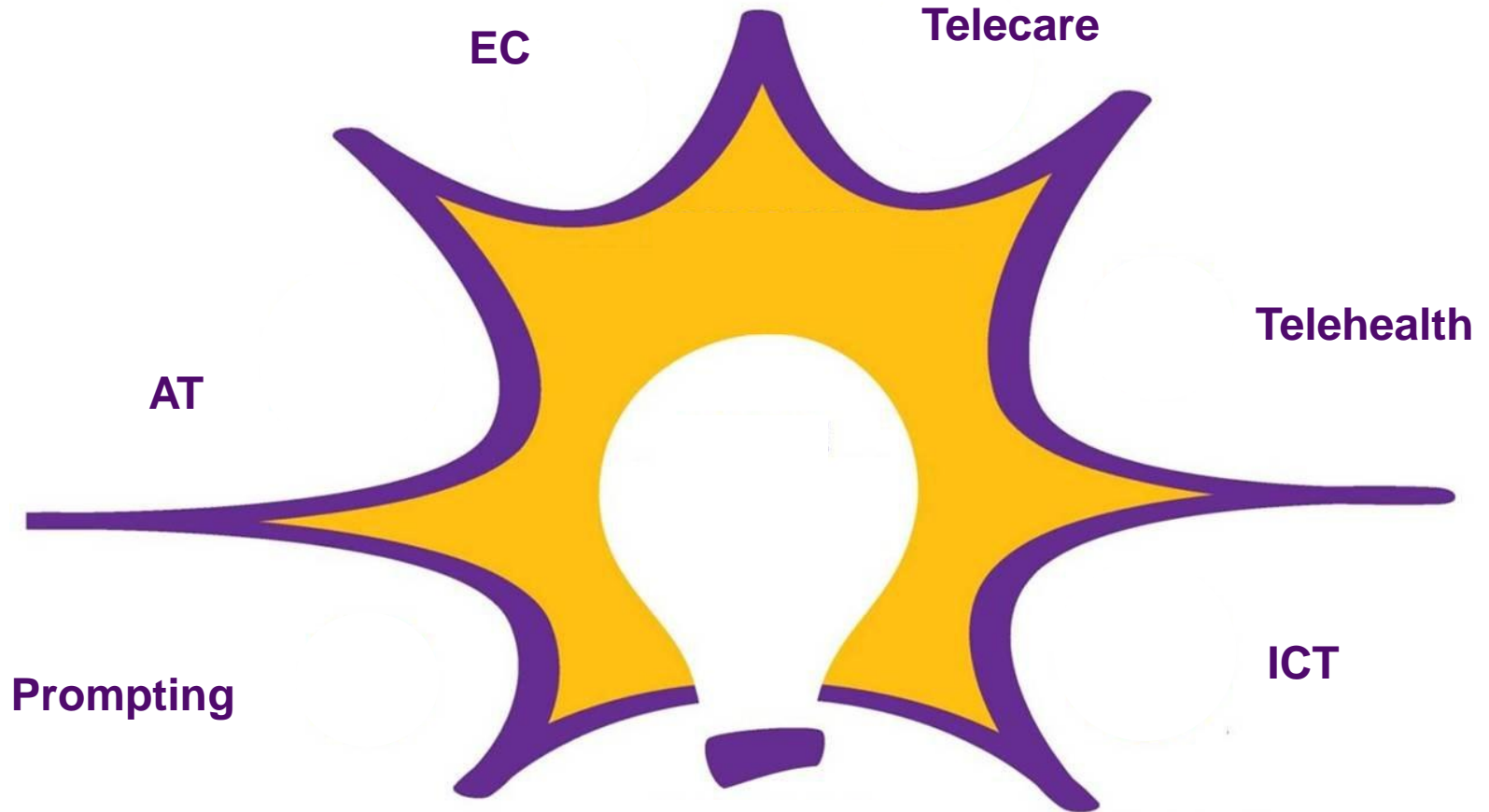
TATE & The 'Disco Shower'

Ian's
Disco Shower

EAS

IMPROVING SE
IMPROVING LIVES

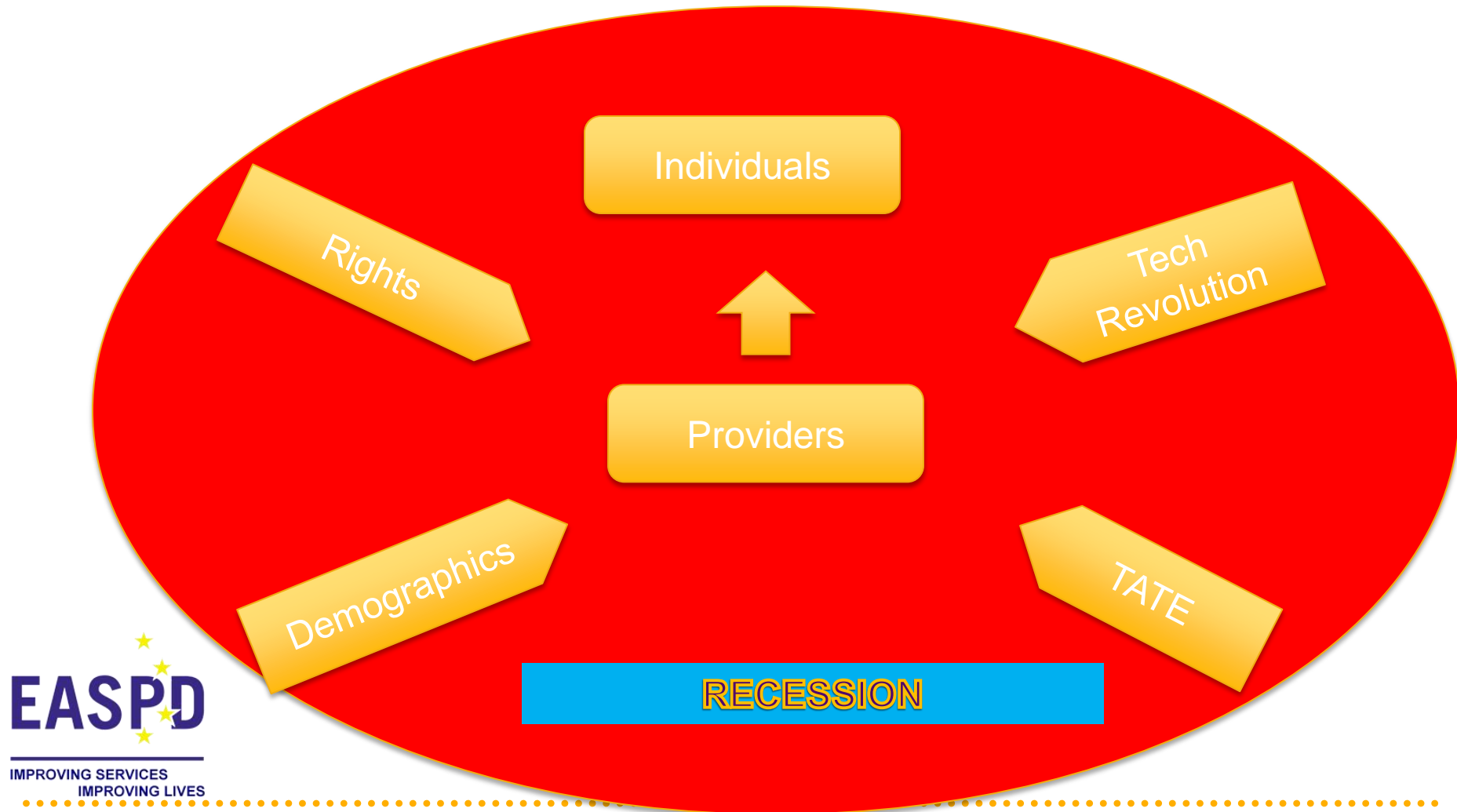
Personalised Technology – a definition



The more people are in control of their safety the more **independent** they are!

The less control of their safety the more **dependant** they are





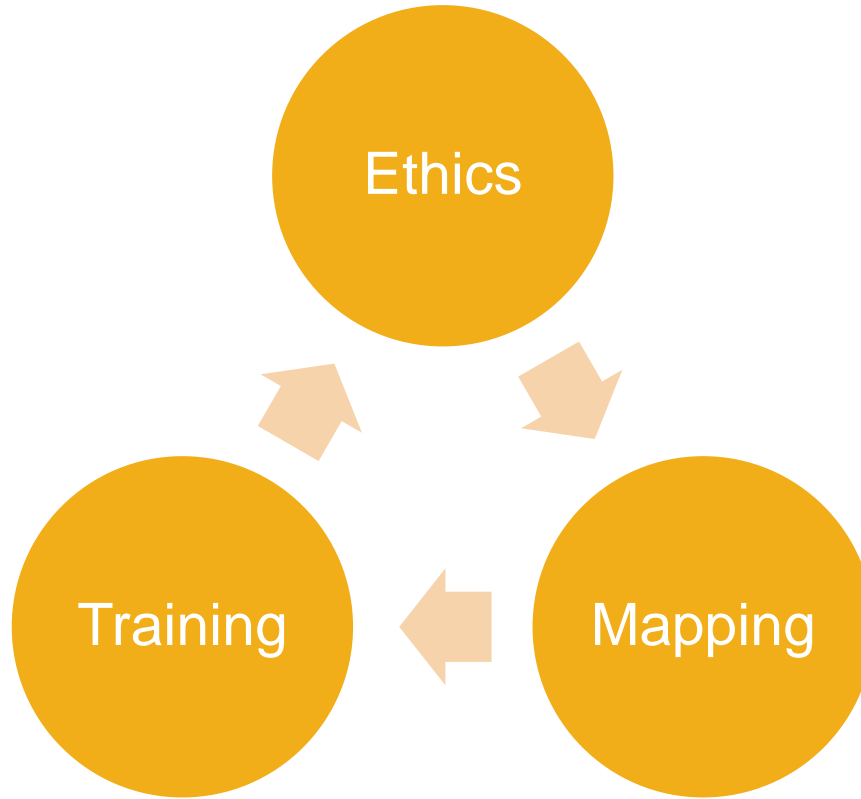
Definitions



- Information and Communication Technology (**ICT**)
- Electronic Assistive Technology (**EAT**)
- Person Centred Technology (**PCT**)



Main Findings



Main Findings – Ethical Framework

- Democratic Approach
- Individual Rights
- User led
- Development Varied
- Interpretation (e.g Independence)
- UNCRPD

- Ethical Framework Checklist

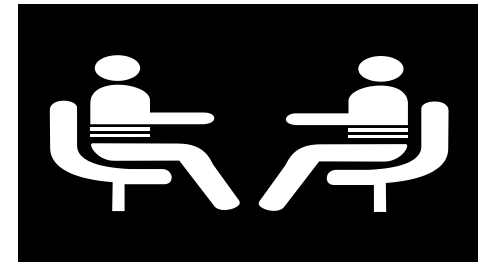
Main Findings – Mapping

- Different levels of Use
- Different levels of understanding and Interpretation
- Main focus
 - Children
 - ICT
 - Communication

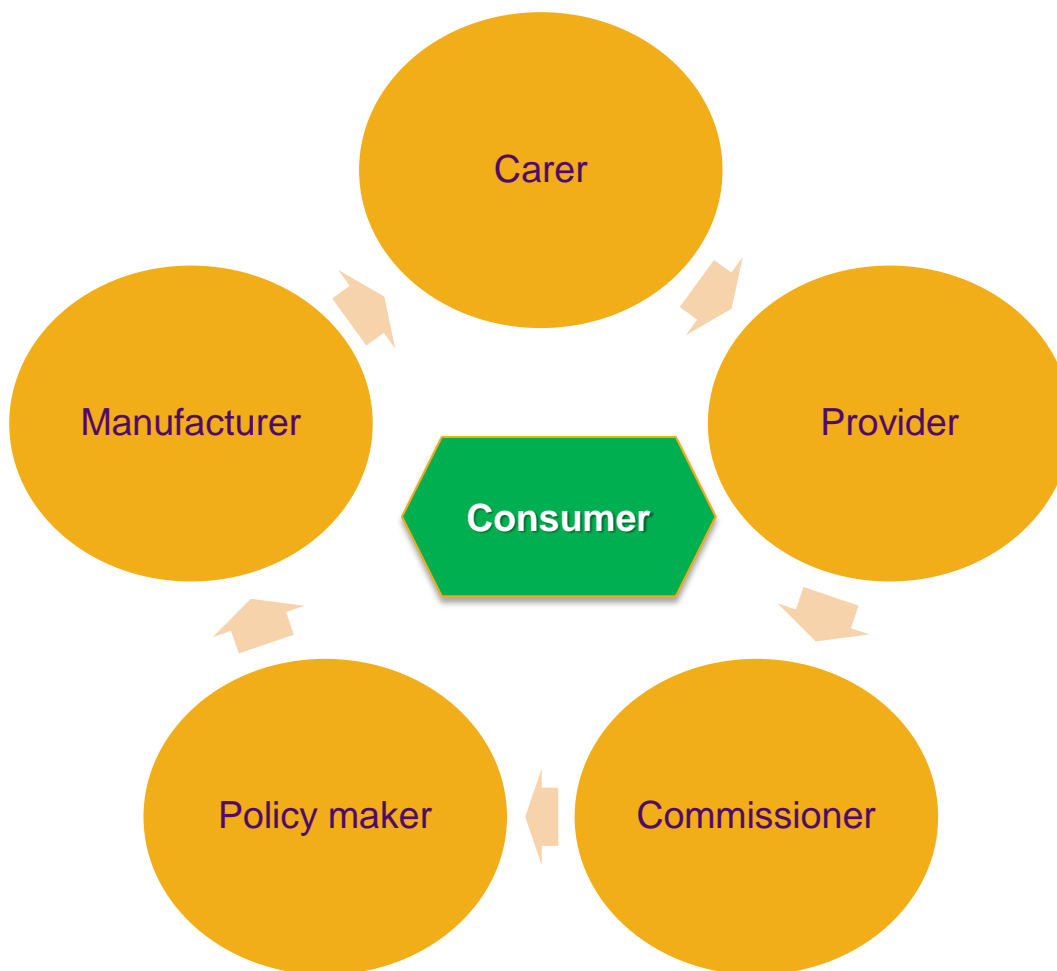


Main Findings – Training Needs

- Comprehensive Training beneficial
- BUT
- Resistance (new skills, roles)
- Funding
- New messages



The Way Forward



Maslow & Technology

Need	PT Example
Biological and Physiological needs	Medication solutions Environmental Controls
Safety needs	Telecare Finger Print Lock
Belongingness and Love needs	Communication aids Virtual Social Network
Esteem Needs	Taking as much control as possible of 1,2, 3 above

Armada 'Move On' Impact Review

Name	Cost Of Tech	Increase in supported hrs per day	@ £15.65 p.h.	Sleep in	Waking Night	Total
Anthony	£ 850	2	£11425	£10500		£21925
Ian	£ 950	3	£17100			£17100
Adrian	£ 695				£51400	£51400
Phil	£1300	3	£17100			£17100
	£3795				Total	£107525

Total additional staff costs £107525

Sleep in/On call £ 14500

Cost of technology £ 3795

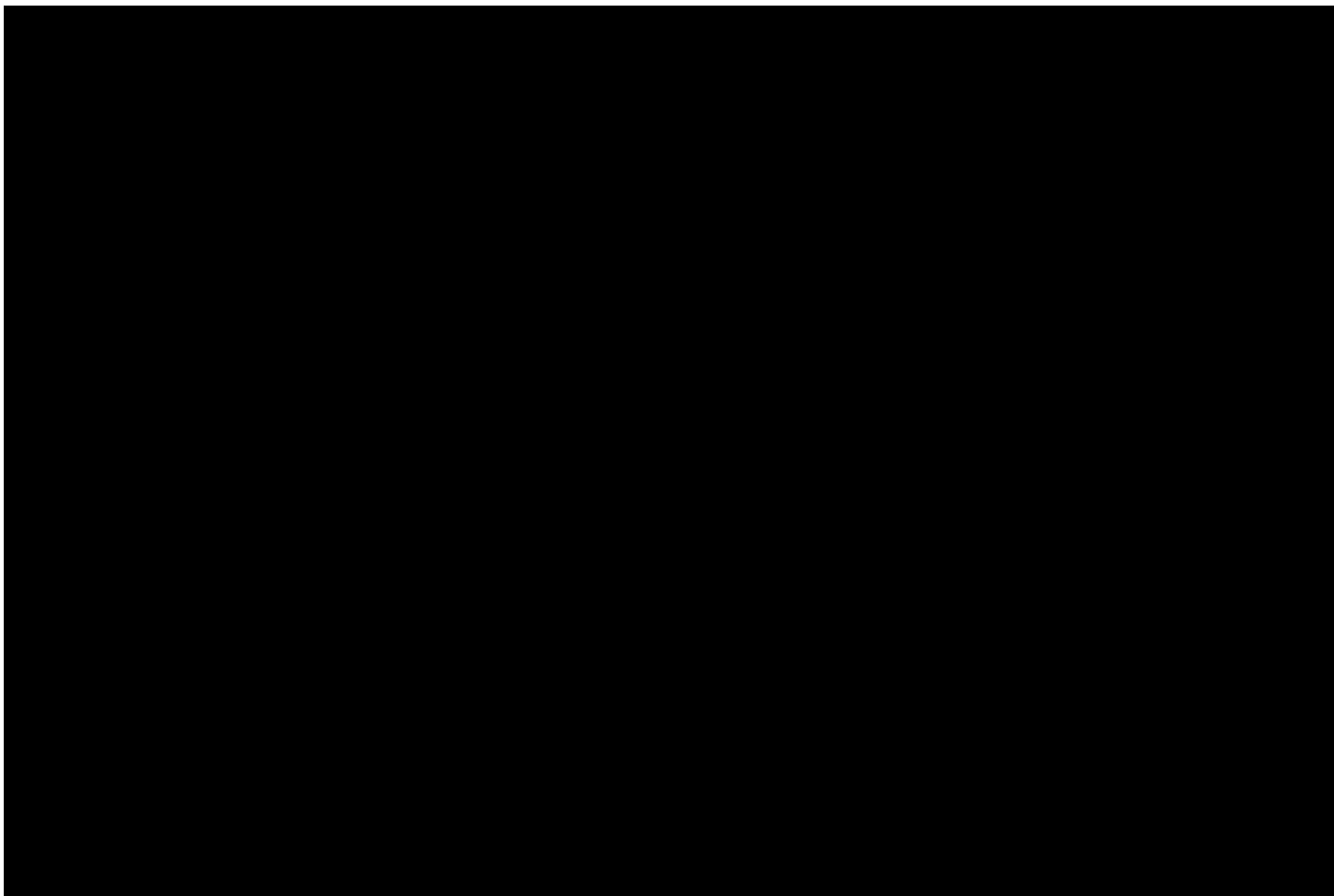


Additional cost without technology £89050

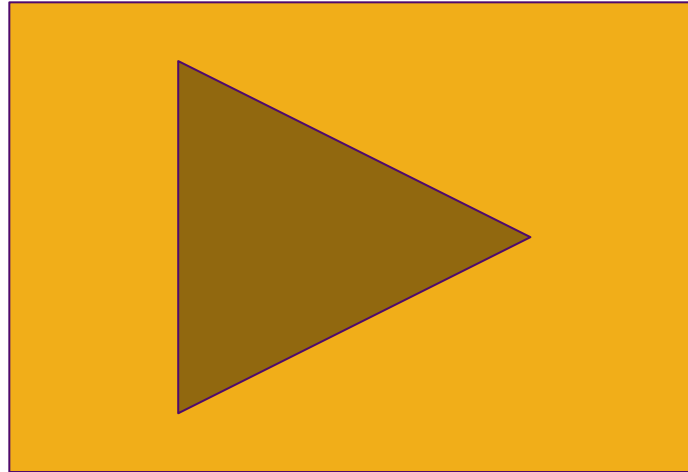
Myth 2 – What About Social Contact

- Should Social Contact depend on the level of disability
- So the more 'disabled' someone is the more social contact they receive?

PT – Changing Behaviour?



Getting The Message



Thank you – Any questions?

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