

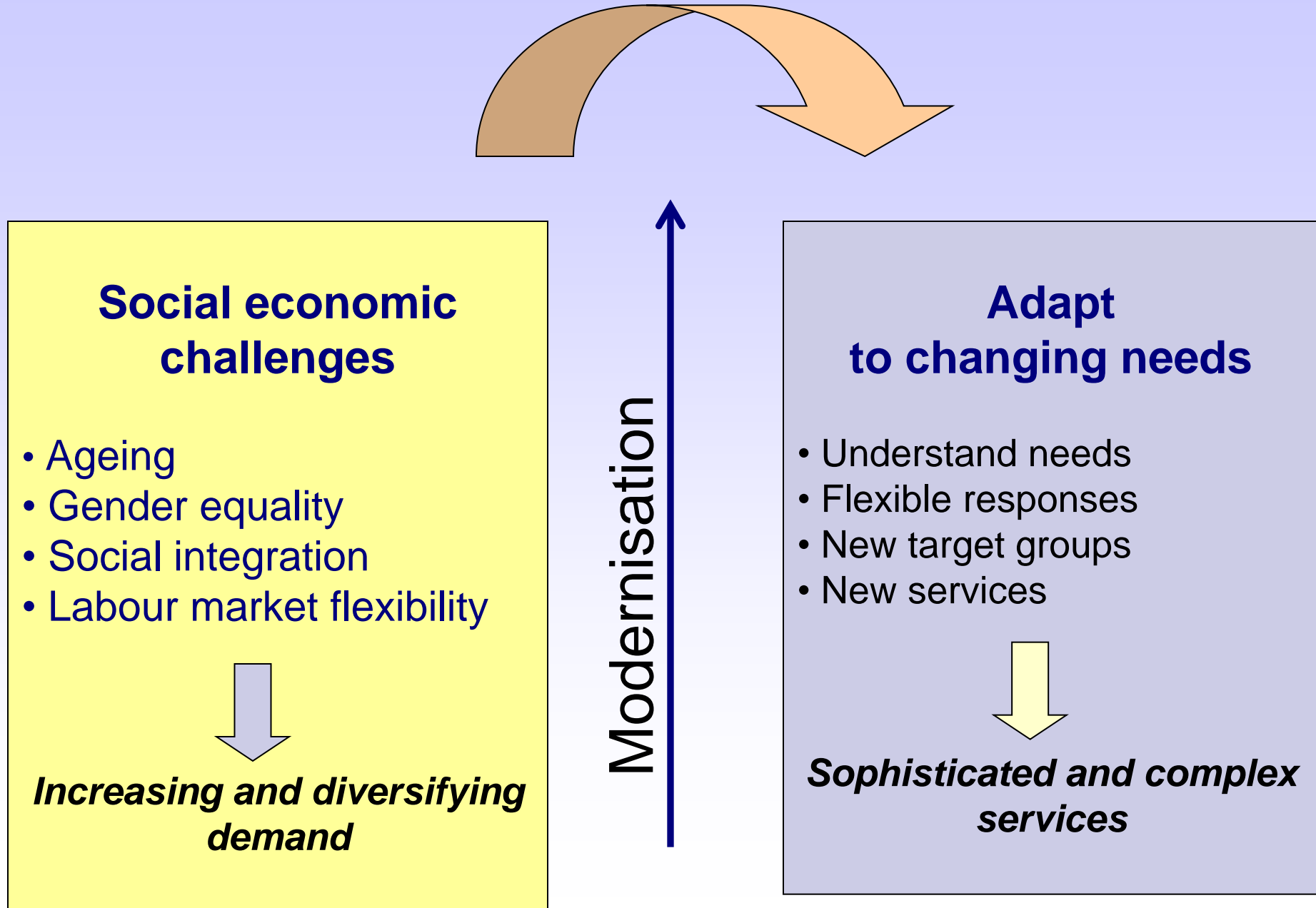


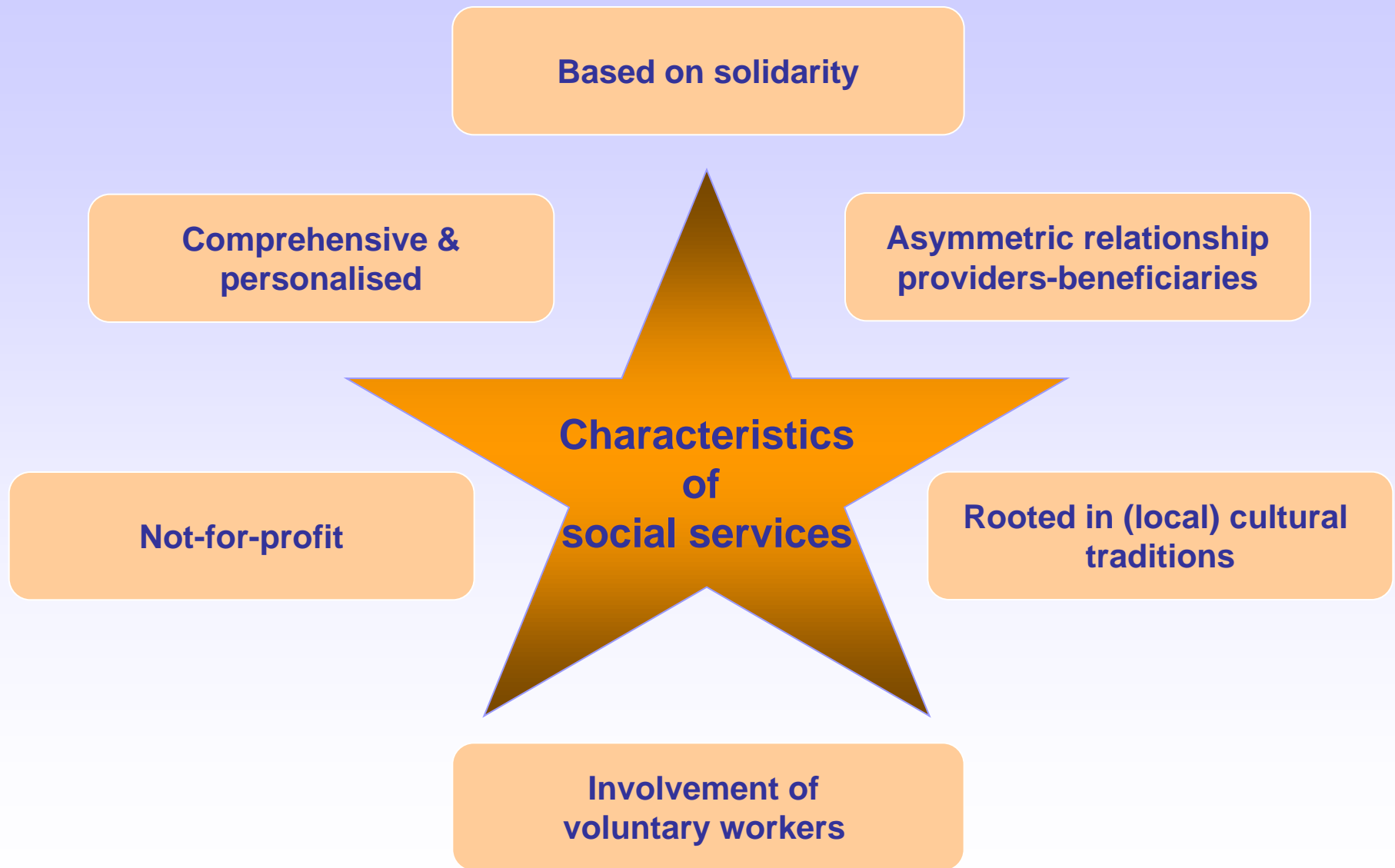
Today's challenges in disability-related service provision

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UNIVERSALITY

QUALITY

**FINANCIAL
RESOURCES**

SUSTAINABILITY



MODERNISATION

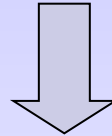


“Doing more and better with the same resources”
“Increase efficiency and quality via innovation”

Paradigm shift in health and social services

From public programming regulation to market-based regulation

Positive & proactive approach

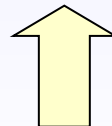


High level expertise

Modernisation

- Mainstreaming/partnership
- Inclusion / maximise potential
- Empowerment
- Decentralization

- Demonstrate added value
- Quality assurance
- Competition: tendering
- Market analysis and orientation



Paradigm shift in disability field

From medical model to social model

Rationale for using ICTs and ATs in rehabilitation

Increase cost-effectiveness

- ❖ Staff costs
- ❖ Infrastructural / transport costs
- ❖ Efficient management and reporting

De-centralisation

- ❖ Rural areas
- ❖ Severely disabled
- ❖ Proximity and community-based

Rationale for use of ICTs and ATs

Empowerment

- ❖ User-centered / tailor-made
- ❖ More control by client
- ❖ Allow 'informed' choice

Increased quality

- ❖ Multi-disciplinary approach
- ❖ New Technological solutions
- ❖ Enhanced employability of clients

ICTs and ATs can be driver and facilitator for modernisation

■ **Costs**

- Purchase and maintenance of equipment
- Training + awareness raising of professionals and users

■ **Ethical issues**

- Abandonment of personal care and human factor
- Privacy, data protection and confidentiality
- Available and accessible ATs and ICTs

■ **ICTs and ATs should be a tool and not a goal or outcome**

- ATs is a product no one really wants
- Critical importance of assessment
- Provision of ATs is a process

- **Medical rehabilitation**

- Telemedicine
- Tele-health

- **Education and training**

- Distance learning
- Constructing knowledge rather than transferring knowledge

- **Care and independent living**

- Preventive and detect deterioration
- Focus on living on 'own' home

- **Customer management**

- Communication with future and potential clients
- Permanent access to data and information of the rehabilitation process